



**Ohio Association of Foodbanks Translation Services through Affordable Language Services**

Ohio Association of Foodbanks Assigned Phone Number:	<b>866-978-8378</b>
Ohio Association of Foodbanks Assigned PIN:	<b>49420</b>

**Calling Instructions (follow the prompts):**

1. Call our dedicated Affordable Language Services number: **866-978-8378**
2. Enter the Ohio Association of Foodbanks' PIN, then press #: **49420#**
3. **Select the translation language:** select a language by number (see below) or press 0 to speak the name of ANY language

Dial:	For Language:
1	Spanish
2	Nepali
3	Arabic
4	French
5	Mandarin
6	Vietnamese
7	Somali

Dial:	For Language:
8	Kinyarwanda
9	Russian
10	Filipino
11	Afghani (Dari, Afghan Farsi, Afghan Persian)
12	Pashto
13	Haitian Creole

4. **Select the purpose of your call by pressing the appropriate number:**
  - 1 for Health Care programs**
  - 2 for SNAP Outreach /Applications**
  - 3 for food or other help**
5. **State (say) your first & last name, press 1 to confirm**
6. **State (say) the name of your foodbank, food pantry or organization, press 1 to confirm**

Once the interpreter is on the line, the interpreter can make a 3-way call to your client.

*As the Ohio Association of Foodbanks, our mission is to provide food and other resources to people in need and pursue areas of common interest for the benefit of people in need.*

*We provide access to translation services through Affordable Language Services to our member foodbanks, pantries and partner organizations as part of our mission, and so that the Ohioans we serve do not experience language barriers while accessing programs that help to reduce food insecurity and promote nutrition and health.*